

Report Title		Report RL 04/12/19 - 05
Local Authority Support		
Report by	Antony Buchan	
Job Title	Head of Programme	
Date of meeting	04 December 2019	

Summary
This paper presents an update on local authority support activities relating to service reviews in line with the Resource London 2018-19 programme delivery plan.

Recommendation
For information only.

Risk Management	
Risk	Action to mitigate risk
N/A – no decisions being made	

Implications	
Legal N/A – no decisions being made	
Financial N/A – no decisions being made	
Equalities N/A – no decisions being made	
Originating Officer	Antony Buchan, Head of Programme
Contact details	antony.buchan@lwarb.gov.uk / 07732 681824

Supporting Report

Why the paper is being presented
To provide the Partnership Board with a progress report against programme output indicators.

Report				
Output indicator	1	2	3	4
Support boroughs to deliver bespoke reduction and recycling plans	G	G	G	
The London Environment Strategy includes a requirement for all London boroughs to develop reduction and recycling (RRP) plans, the first of which will cover the four-year period from 2018 - 2022.				

All boroughs received one to one support to complete the RRP in the form of meetings from Resource London, a bespoke benchmarking exercise and the opportunity for their draft RRP to be reviewed before final submission.

Boroughs have been placed into one of three phases. Phase 1 and 2 boroughs have submitted their RRP. Phase 3 is due by 20th December 2019. The GLA has confirmed that the Mayor's office will sign off the RRP.

Officers are working with boroughs and GLA colleagues to determine the arrangements for future monitoring of the actions identified in the RRP which will be discuss at LEDNET on 02 December and LROG on 10 December.

Output indicator	1	2	3	4
Support boroughs to introduce service change that increases London's recycling rate. For example, adding a new material to collections, boosting capture rates or piloting restricting residual waste.	G	G	G	

1-2-1 borough support

Haringey: A service review is being carried out for Haringey, who despite providing the recommended elements of a good collection service (weekly separate food waste, fortnightly residual and weekly recycling) have seen their recycling rate decline in recent years. The review is being delivered in two parts and is addressing a range of areas, including operations, ethnography, demography and communications, both in relation to domestic and commercial waste.

Part one focuses mainly on the domestic area of the service, and part two will deliver a review of the commercial waste service and also provide a list of recommendations for improvements (for both domestic and commercial). Phase one will be delivered in late November so it can feed in to Haringey's RRP. Part two will commence once the RRP has Council approval.

Westminster City Council: RL is supporting Westminster City Council (both financially and advisory with operations and comms) in piloting domestic food waste collections at their various property types. Food waste will be installed at two of the Peabody estates that were part of the flats project, with RL funding additional monitoring at these sites, to enrich the data previously collected.

Hammersmith and Fulham: RL is currently supporting the Council with a kerbside pilot including weekly separate food waste; waste and recycling containerisation; and the restriction of residual waste. Currently waste and recycling are collected in sacks weekly and twice weekly (in parts of the borough) with no food waste. The pilot will launch in April 2020 to approximately 6,000hh. The results will help inform the Council's procurement of a new collection contract for 2021/23. Support provided by RL includes financing a property survey, kitchen caddies, external food waste bins and advisory support on communications and operations.

Output indicator	1	2	3	4
Deliver a project working with four pilot boroughs to test the concept of a shared officer resource to tackle contamination	G	G	G	

Resource London, with LEDNET has developed a project (the Contamination Hit Squad) to pilot a central resource of contamination officers to deliver the Council's feedback to householders that contaminate. The aim of the pilot is to test the hypothesis that a dedicated team of officers (the hit squad) checking contamination in kerbside containers, would prevent more contamination from being collected than leaving this to the crews to manage.

The first cycle has been completed in the London boroughs of Lewisham and Greenwich and we are nearing the end of cycle one in Haringey and Brent. After a short break to allow for the Christmas catch up, cycle two will commence in Lewisham and Greenwich w/c 20 January 2020.

Winning Moves has been employed to assist with evaluating all the qualitative data gathered and will be carrying out some quantitative analysis. Results are anticipated to be ready in the Summer of 2020. A verbal update on interim results will be given at the meeting.

Output indicator	1	2	3	4
Deliver a project focused on the Short Term Let (STL) rental sector to improve quality and quantity of recyclate	G			

There is significant anecdotal evidence that recycling rates are low and contamination rates are high from properties within the Short Term Lets sector. Two projects have been commissioned: an ethnographic study on HMO residents; and audience insights work on tenants using holiday rentals – to gain a better understanding of their waste management practices.

The HMO tender was awarded to Revealing Reality and the Holiday Rental tender was awarded to Newgate.

The HMO study is following a similar approach to the study carried out for the Peabody Flats project, and is focussing on residents living in HMO properties (defined for this project as properties that are rented by at least 3 individuals not from the same household / family, who have individual bedrooms, but share communal facilities like the bathroom and kitchen). For this project, the focus is on HMOs within London with a kerbside waste collection service, not purpose-built flats.

The holiday rental project is focussing on gaining audience insights into waste management practices of renters whilst staying in a holiday rental property. These insights are being developed by interviewing a range of renters from both the UK and abroad who have used a holiday rental within London within the past 3 months. Holiday rentals within the scope of this project are considered to be self-catering 'AirBnB' style properties, which are rented for only short periods of time (up to two weeks).

Both projects are live and in the fieldwork phase and will be completed in Spring 2020.