

Report Title	Report RL 04/12/19 - 08
Commercial waste project	
Report by	Sarah Craddock
Job Title	Project Development Manager – Commercial Recycling
Date of meeting	04 December 2019

Summary
This paper presents an update on local authority support activities relating to the commercial waste recycling project in line with the Resource London 2019-20 programme delivery plan.

Recommendation
For information only.

Risk Management	
Risk	Action to mitigate risk
N/A – no decisions being made	

Implications	
Legal N/A – no decisions being made	
Financial N/A – no decisions being made	
Equalities N/A – no decisions being made	
Originating Officer	Sarah Craddock, Project Development Manager – Commercial Recycling
Contact details	sarah.craddock@lwarb.gov.uk

PART I – NON-CONFIDENTIAL INFORMATION

Supporting Report

Why the paper is being presented
To provide the Partnership Board with a progress report against programme output indicators.

Report				
Output indicator	1	2	3	4
Develop and deliver a programme of activity to improve commercial waste recycling services in London working with London waste	G	G	G	

authorities, commercial waste companies and business support organisations (such as business improvement districts).

LA Support

The Commercial Waste Network for Local Authorities has continued from last year, with the attendee list growing to 21 individual boroughs plus representation from a joint waste partnership representing another 4. It is also attended by WRAP. Two meetings have been held to date this year, in June and September, with a third scheduled for 05 December. The meetings combine presentations from boroughs as well as external speakers such as DEFRA and WRAP. Topics covered in the network meetings this year include: service essentials, waste consolidation, commercial waste enforcement, DEFRA consultations, food waste establishment and food waste service development.

This network was established by Resource London. Positive feedback about the network meetings has recently been received from London Borough of Southwark: *“Thanks so much for the meetings, I learnt a huge amount and think you offer great insight for those attending”*.

A key focus for this quarter has been finalising the Commercial Waste Communications Toolkit which consists of three aspects, all of which are now complete:

- A suite of six bin posters designed to be distributed by Local Authorities to their commercial waste customers. They are customisable to match their service offering, and advise customers what can, and cannot, go into their bins (appendix 1). To date, 14 London boroughs have downloaded the posters.
- Educational video (appendix 2) and guide (appendix 3) focusing on the importance of recycling; and
- Educational video (appendix 4) and guide (appendix 5) focusing on the duty of care legislation.

The videos and guides will shortly be shared with Local Authorities for them to use with both their commercial customers and to engage and educate all businesses across their borough, regardless of their service provider.

WRAP have recently released a non-household municipal business waste small scale grant. Specifications for this were summarised and shared with all 33 boroughs and 56 Business Improvement Districts (BIDs) and business partnerships. Resource London was approached by 8 Local Authorities on their potential applications for the grant with advice and support being provided to them. Three boroughs have been successful in the first application stage and Resource London will provide additional support for stage two applications where required. More in-depth support is being provided to Haringey around the development of a waste consolidation scheme. Resource London have committed to provide an element of match funding to Haringey in the form of a repayable grant to enable them to proceed with the funding application.

Other support for Local Authorities includes continuing to provide benchmarking commentary on commercial waste and attending borough meetings as part of the RRP process. In addition, as noted in the LA Support paper Officers are completing a service review for Haringey including household and commercial services.

Business Support

Officers are also supporting the London BIDs and business groups / partnerships and have established a network similar to the Commercial Waste Network for Local Authorities detailed above. A working group was held in August to shape this forum, with the first meeting scheduled for 04 December. The meetings will consist of presentations by both BIDs and external speakers, as well as site visits to see existing waste schemes in practice. The invitation for this network is open to all town centre BIDs, with 22 listed to attend so far.

One to one support also continues to be provided to BIDs and business groups / partnerships. To date this year officers have worked with six to provide advice on establishing waste consolidation schemes within their areas, as well as supporting with their tender processes to appoint a preferred supplier. Two of these schemes also require close partnership working with the relevant Local Authorities. Feedback has recently been provided on the support given to Old Street District Partnership:

“From receiving the TfL delivery reduction fund 2 years ago to deliver a waste preferred supplier scheme in the Old Street District, Sarah Craddock at LWARB has been instrumental in kick starting the project. The support and guidance received from Sarah from the very beginning with assistance in designing the tender application, through to being part of the tender interview process and supporting the setup of the project has been instrumental. She continues to guide and support the scheme both by working with the partnership and our appointed preferred suppliers the LBI and LBH”.

In addition to these six, more direct support is being provided to Positively Putney BID. Positively Putney has been unable to implement a successful waste scheme due to congestion problems and time-bands that small businesses are unable to meet. In partnership with Resource London an innovative waste collection and consolidation scheme is being developed that will allow businesses on the two busiest streets better access to commercial waste and recycling services. As well as providing support and guidance, Resource London will also provide an element of funding to ensure the project is successful, lasting and the results shareable with others across London. Over the past month the project planning has progressed significantly, with an invitation to tender issued, supplier interviews completed, a job description drafted, and research into collection methods finished. Research around the requirements needed to meet relevant Environment Agency standards is currently in progress.

Work on engaging the largest private waste collectors in London has also continued, with a joint meeting being held with a second provider and the GLA in May. Discussions with other private waste collectors are not currently being prioritised so focus can remain on the Local Authority and BID support programme.

Sarah Craddock has recently been invited to present at a number of events on the commercial waste project, as well as the wider London and UK strategy around commercial waste. These include:

- City of London Clean City Awards Scheme: Environmental Best Practice Meeting
- OCS Breakfast Briefing: Making Sustainable Changes

- Hackney Wick Business Event: Global Challenges // Local Solutions
- Barclays Waste Awareness Week: Global Environmental Engagement Forum

In addition to the above there has been ongoing work with TFL, DEFRA and WRAP. These activities are detailed below:

- TFL provide funding (Healthy Streets Fund for Businesses) which is open to business groups and recently had its most recent round open for applications. Sarah Craddock sat on the most recent judging panel that took place in April 2019.
- In order to meet the Mayor's 65 percent municipal waste recycling target, work needs to be done on improving data and reporting around commercial waste in London. There is an existing DEFRA industry working group in place that is now attended by Sarah Craddock in order to feed into the group and provide support where needed to ensure improved data and reporting by private waste operators.
- The zoning project with WRAP is now at final stages, with their report currently in progress. Sarah Craddock will provide feedback on this when a draft has been produced.